

WELCOME TO HELPER

THINGS YOU NEED TO KNOW

1. Utility Bills – Mailed on the last business day of the month and are due by the 10th day of each month. Important city information posted monthly on back of utility bill.
2. Extensions - Must be filed by the 10th of the month due date and cannot extend past 9:00 a.m. on the last business day of the month. All extensions must be paper filed at City Hall and will be reviewed/approved by Mayor or City Council member.
3. \$20.00 late fee - assessed 5 business days after the 10th day of the month at 5:00 p.m.
4. Final Notice for Shut Off - Payment in full is required by 5:00 p.m. on the business day prior to shut off date noted on mailed disconnect letter. Weekend payments can be dropped in the drop box located in the front door of City Hall.
5. Disconnected Utilities/Non-Payment - \$50.00 reconnect fee per service and account balance must be paid before utilities will be reconnected.
6. Garbage Pick Up – Monday (west) and Thursday (east). Garbage cans can not be left standing on a city street except within 24 hours of scheduled time for garbage collection. Questions or concerns on garbage issues call City Hall.
7. Dog License - Issued yearly at Helper City Hall.
8. Power Outage – Business hours contact Helper City Hall 435-472-5391
After hours emergency contact Rocky Mt. Power 800-538-9474
9. Meter Access – Helper City employees must have access to all electric/water meters. Keep meters clear of dogs, debris, trees, shrubs, snow, locked gates, etc.
10. Winter Parking Restrictions – Do not leave parked/standing any vehicle on any public streets from October 1 to March 1 when there is an accumulation of snow in excess of two inches or city snow units are on the streets.
11. Snow Removal – Snow can only be deposited by property owners three feet into a city street from the edge of the street. Please keep within three feet of your property line and keep your sidewalk clear of snow.
12. New construction may require building permit from Carbon County. Application must be submitted to be on agenda for approval by Planning and Zoning Commission during meeting held every third Wednesday of each month.

xpress BILL PAY

It's free to sign up for online bill payment at www.xpressbillpay.com

HELPER CITY OFFICE - 435-472-5391

HELPER POLICE DEPARTMENT - 435-472-3719

WESTERN RAILROAD AND MINING MUSEUM – 435-472-3009

HELPER CITY LIBRARY – 435-472-5601

HELPER CITY SWIMMING POOL - 435-472-0103 (SEASONAL)

US POST OFFICE – 435-472-5281

DOMINION ENERGY – 435-637-0590